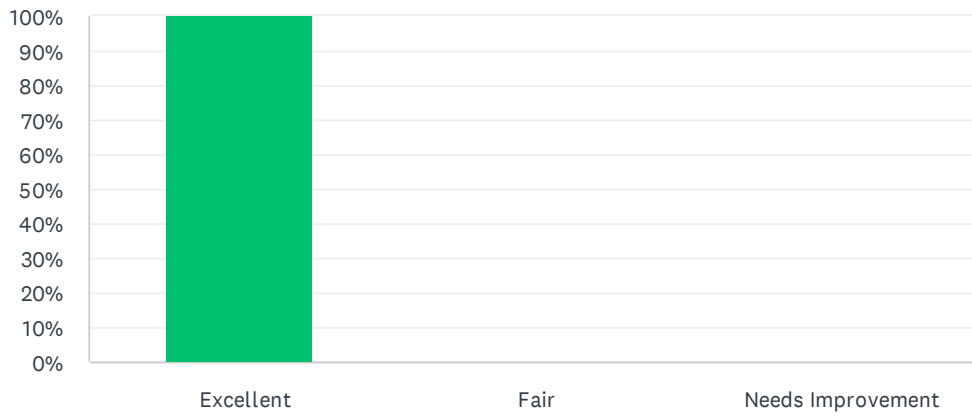


## Q1 How would you rate the customer service of the staff at ADS?

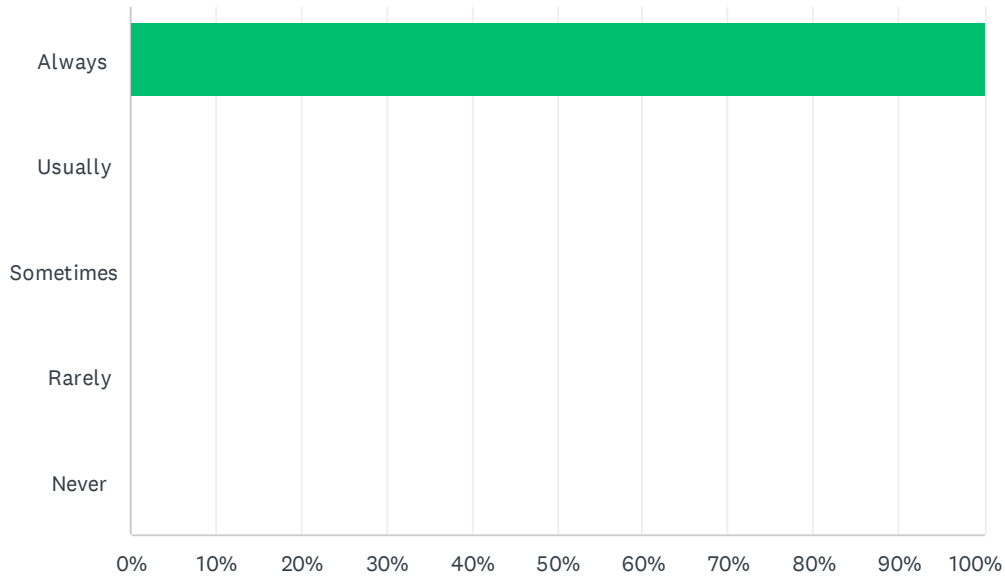
Answered: 6 Skipped: 0



| ANSWER CHOICES    | RESPONSES |          |
|-------------------|-----------|----------|
| Excellent         | 100.00%   | 6        |
| Fair              | 0.00%     | 0        |
| Needs Improvement | 0.00%     | 0        |
| <b>TOTAL</b>      |           | <b>6</b> |

## Q2 Did you feel comfortable during your time at ADS and that any concerns you may have had were addressed?

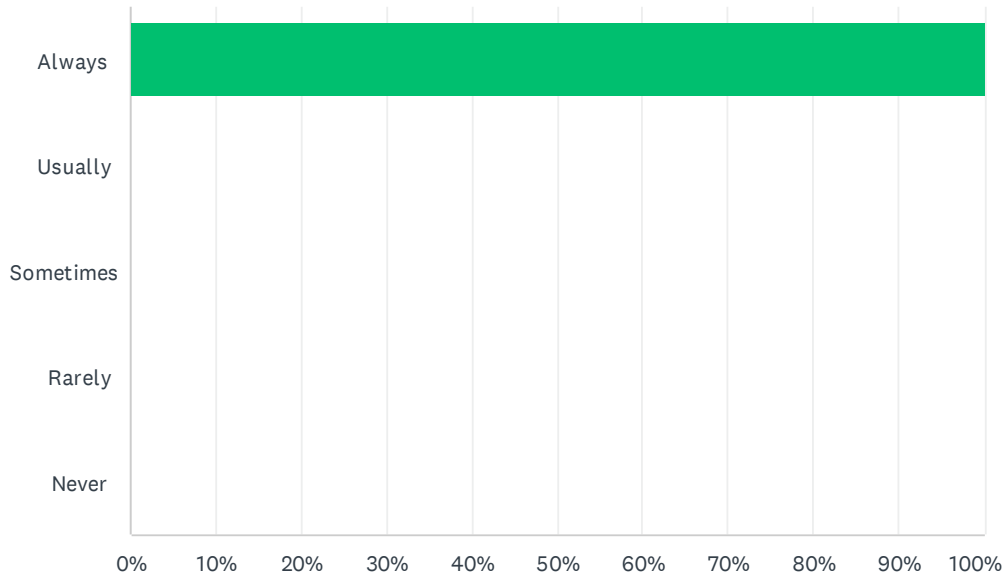
Answered: 6 Skipped: 0



| ANSWER CHOICES | RESPONSES |          |
|----------------|-----------|----------|
| Always         | 100.00%   | 6        |
| Usually        | 0.00%     | 0        |
| Sometimes      | 0.00%     | 0        |
| Rarely         | 0.00%     | 0        |
| Never          | 0.00%     | 0        |
| <b>TOTAL</b>   |           | <b>6</b> |

### Q3 I feel communication was clear and I was included in the decision making for my procedure where applicable?

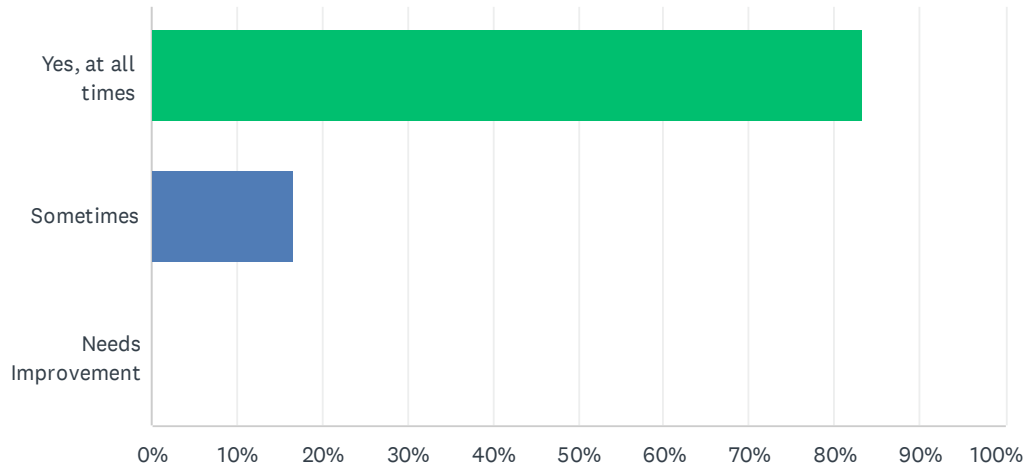
Answered: 6 Skipped: 0



| ANSWER CHOICES | RESPONSES |          |
|----------------|-----------|----------|
| Always         | 100.00%   | 6        |
| Usually        | 0.00%     | 0        |
| Sometimes      | 0.00%     | 0        |
| Rarely         | 0.00%     | 0        |
| Never          | 0.00%     | 0        |
| <b>TOTAL</b>   |           | <b>6</b> |

## Q4 Do you feel your privacy was respected?

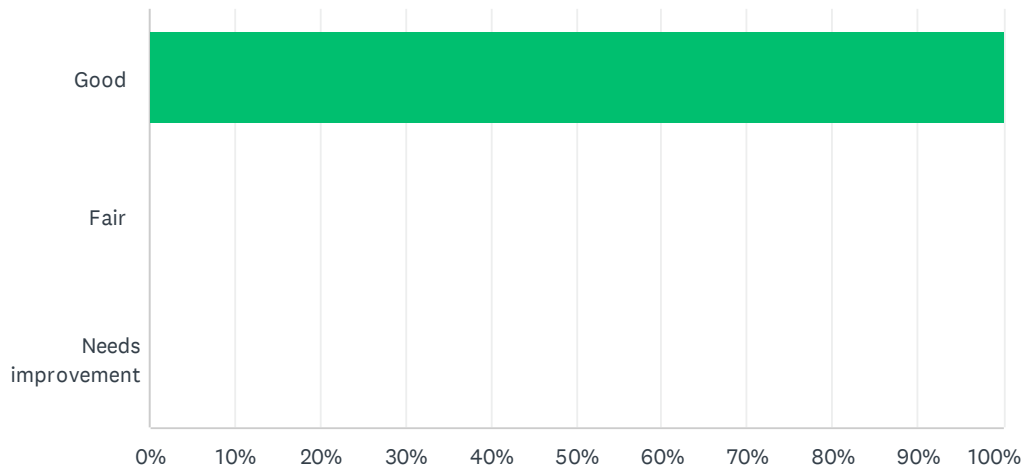
Answered: 6 Skipped: 0



| ANSWER CHOICES    | RESPONSES |   |
|-------------------|-----------|---|
| Yes, at all times | 83.33%    | 5 |
| Sometimes         | 16.67%    | 1 |
| Needs Improvement | 0.00%     | 0 |
| TOTAL             |           | 6 |

## Q5 Was the time you waited for your procedure..

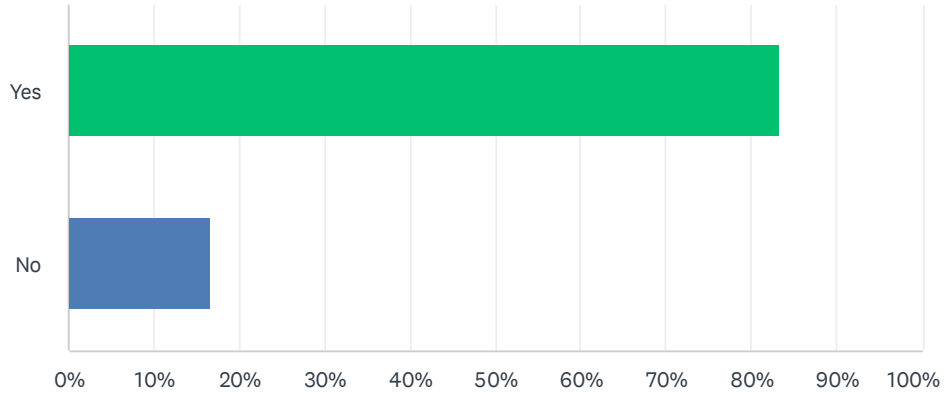
Answered: 6 Skipped: 0



| ANSWER CHOICES    | RESPONSES |          |
|-------------------|-----------|----------|
| Good              | 100.00%   | 6        |
| Fair              | 0.00%     | 0        |
| Needs improvement | 0.00%     | 0        |
| <b>TOTAL</b>      |           | <b>6</b> |

## Q6 Did you receive Informed Financial Consent on the day of your surgery?

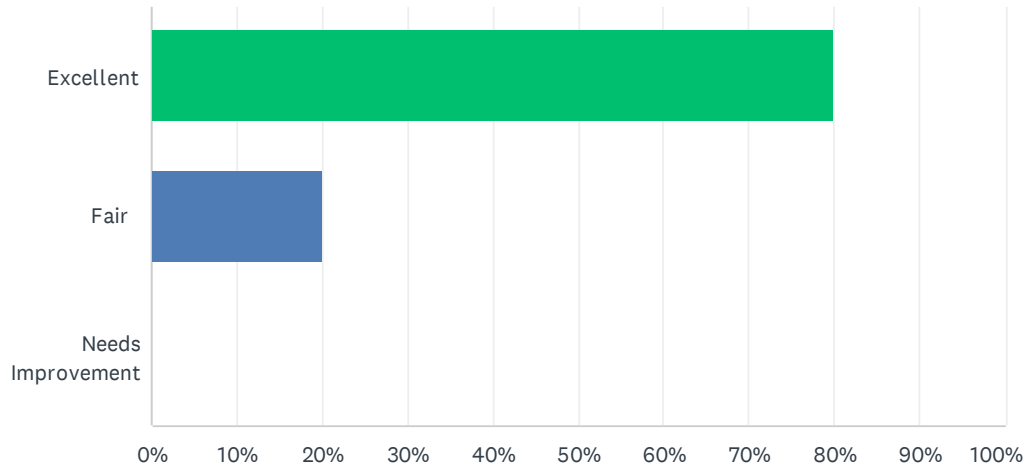
Answered: 6 Skipped: 0



| ANSWER CHOICES | RESPONSES |   |
|----------------|-----------|---|
| Yes            | 83.33%    | 5 |
| No             | 16.67%    | 1 |
| TOTAL          |           | 6 |

## Q7 How would you rate the refreshments provided?

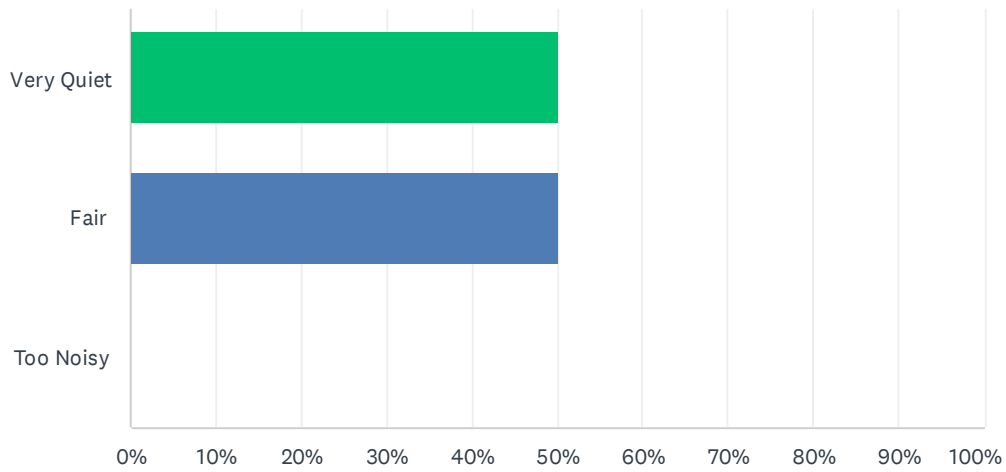
Answered: 5 Skipped: 1



| ANSWER CHOICES    | RESPONSES |          |
|-------------------|-----------|----------|
| Excellent         | 80.00%    | 4        |
| Fair              | 20.00%    | 1        |
| Needs Improvement | 0.00%     | 0        |
| <b>TOTAL</b>      |           | <b>5</b> |

## Q8 How would you rate the noise level?

Answered: 6 Skipped: 0

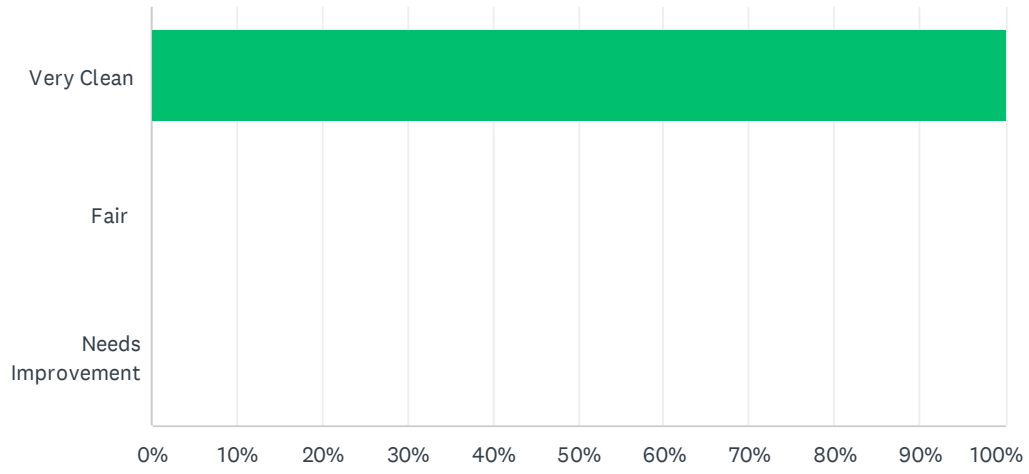


| ANSWER CHOICES | RESPONSES |
|----------------|-----------|
| Very Quiet     | 50.00% 3  |
| Fair           | 50.00% 3  |
| Too Noisy      | 0.00% 0   |
| <b>TOTAL</b>   | <b>6</b>  |



## Q9 How would you rate the cleanliness of the environment?

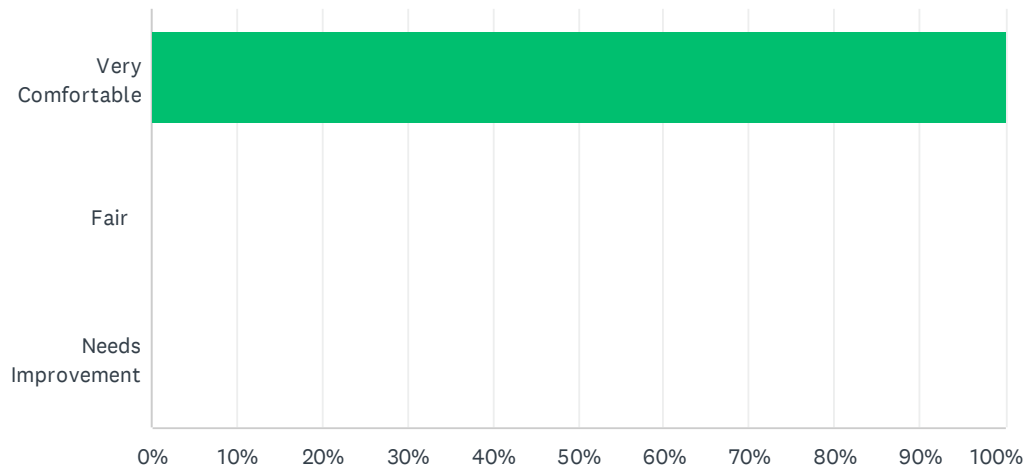
Answered: 6 Skipped: 0



| ANSWER CHOICES    | RESPONSES |          |
|-------------------|-----------|----------|
| Very Clean        | 100.00%   | 6        |
| Fair              | 0.00%     | 0        |
| Needs Improvement | 0.00%     | 0        |
| <b>TOTAL</b>      |           | <b>6</b> |

## Q10 How would you rate the comfort of the environment?

Answered: 6 Skipped: 0



| ANSWER CHOICES    | RESPONSES |          |
|-------------------|-----------|----------|
| Very Comfortable  | 100.00%   | 6        |
| Fair              | 0.00%     | 0        |
| Needs Improvement | 0.00%     | 0        |
| <b>TOTAL</b>      |           | <b>6</b> |

## Q11 What are we doing well?

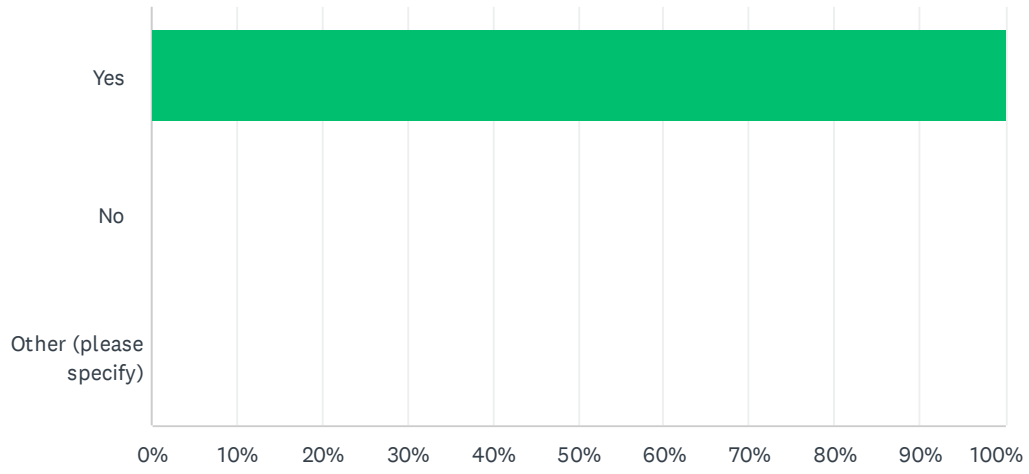
Answered: 6 Skipped: 0

## Q12 What could we do better?

Answered: 4 Skipped: 2

### Q13 Did we meet your expectations?

Answered: 6 Skipped: 0



| ANSWER CHOICES         | RESPONSES |          |
|------------------------|-----------|----------|
| Yes                    | 100.00%   | 6        |
| No                     | 0.00%     | 0        |
| Other (please specify) | 0.00%     | 0        |
| <b>TOTAL</b>           |           | <b>6</b> |

**Q14 Would you like to be contacted regarding your survey? if so please leave your Name and contact Number?**

Answered: 2 Skipped: 4