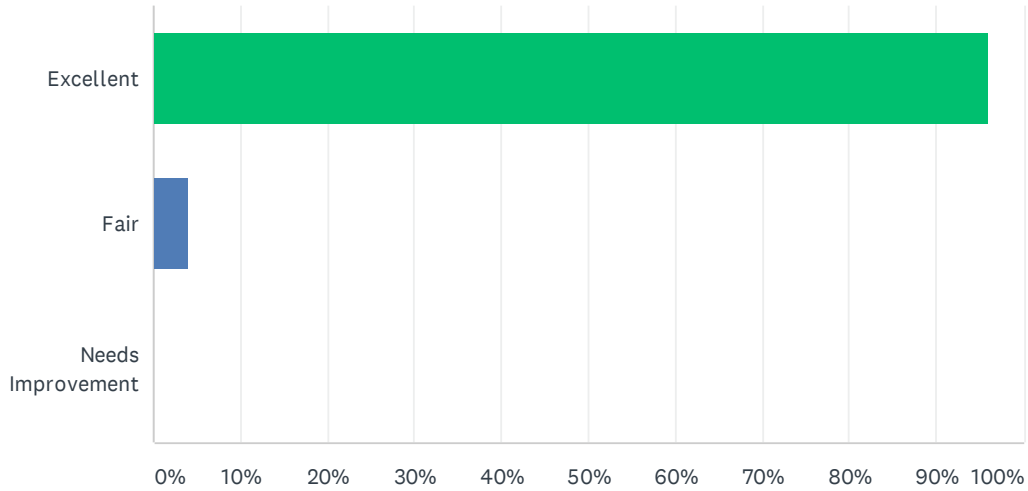


Q1 How would you rate the customer service of the staff at ADS?

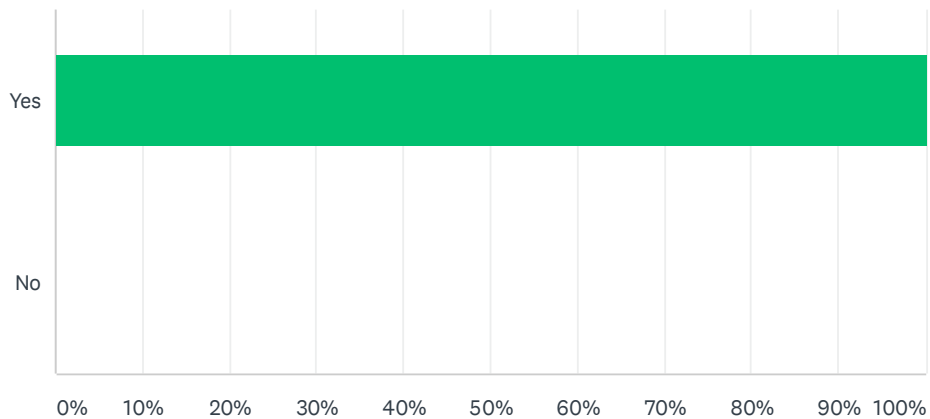
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent	96.05%	73
Fair	3.95%	3
Needs Improvement	0.00%	0
TOTAL		76

Q2 Was your procedure fully explained to you prior to surgery?

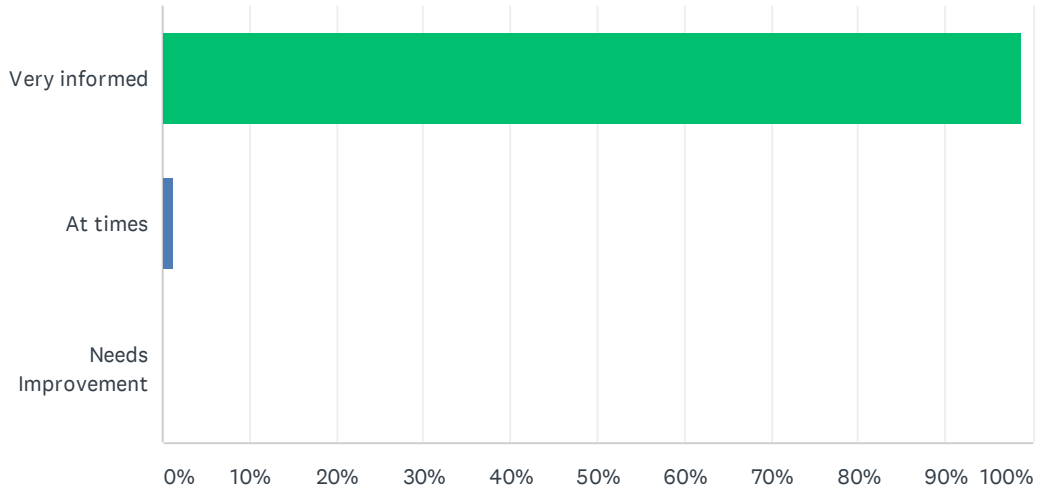
Answered: 75 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	100.00%	75
No	0.00%	0
TOTAL		75

Q3 Did you feel informed about what was happening during your stay?

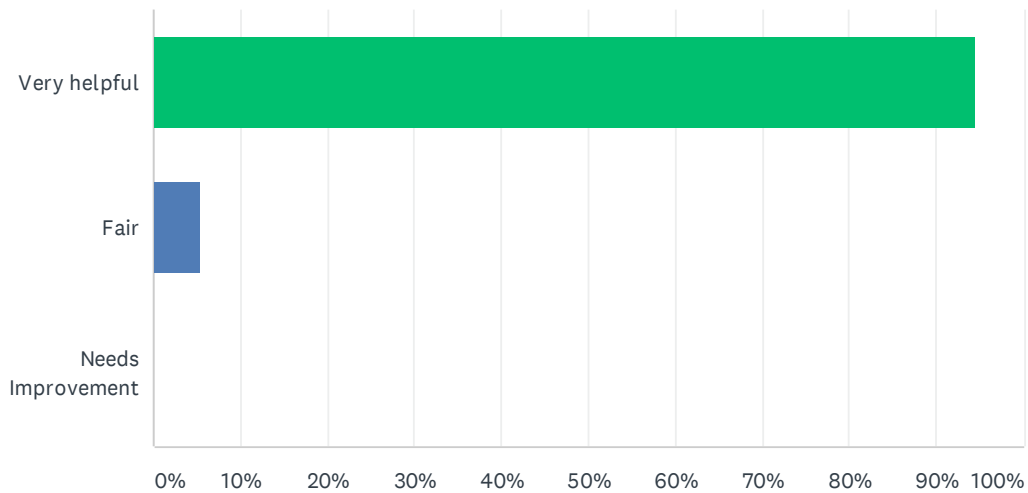
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES
Very informed	98.68% 75
At times	1.32% 1
Needs Improvement	0.00% 0
TOTAL	76

Q4 Was the information you received today helpful?

Answered: 74 Skipped: 3

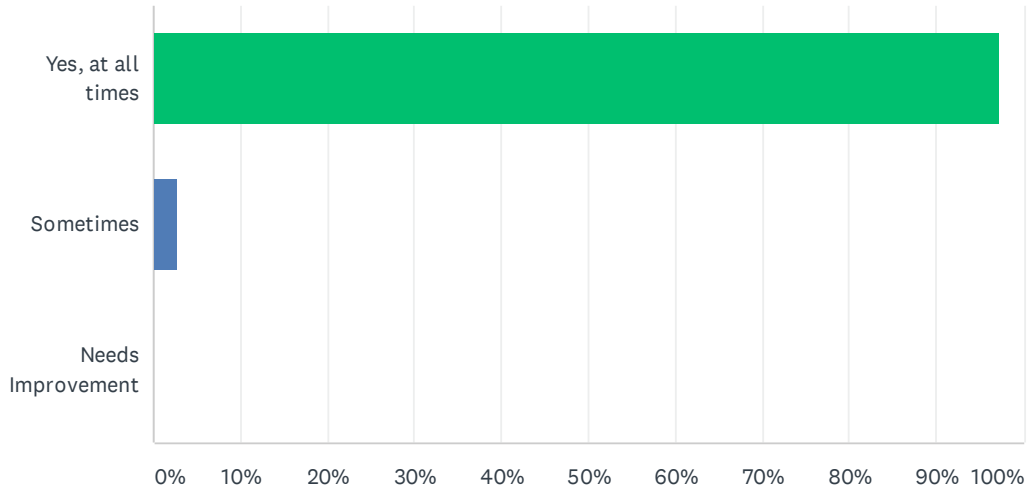


Patient Satisfaction Survey

ANSWER CHOICES	RESPONSES	
Very helpful	94.59%	70
Fair	5.41%	4
Needs Improvement	0.00%	0
TOTAL		74

Q5 Do you feel your privacy was respected?

Answered: 76 Skipped: 1

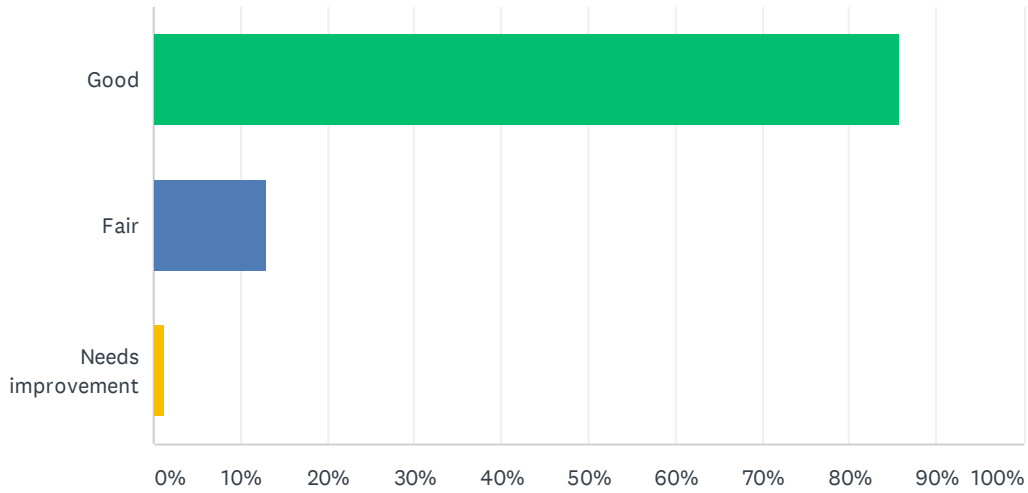


ANSWER CHOICES	RESPONSES	
Yes, at all times	97.37%	74
Sometimes	2.63%	2
Needs Improvement	0.00%	0
TOTAL		76

Q6 Was the time you waited for your procedure..

Answered: 77 Skipped: 0

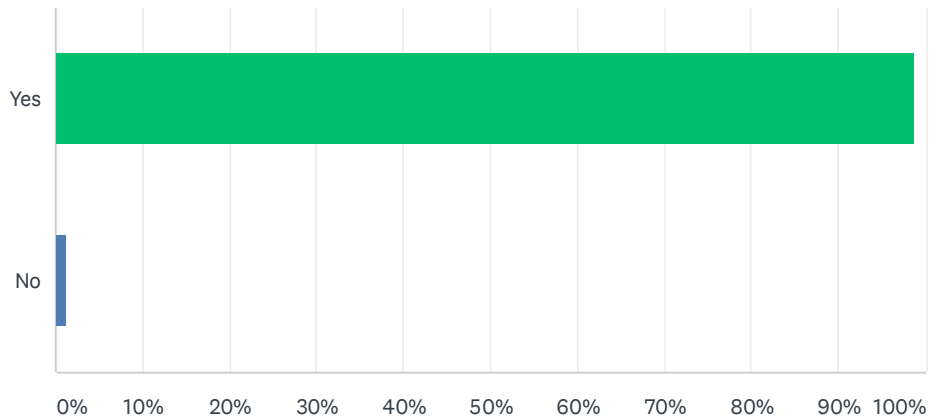
Patient Satisfaction Survey



ANSWER CHOICES	RESPONSES
Good	85.71% 66
Fair	12.99% 10
Needs improvement	1.30% 1
TOTAL	77

Q7 Did you receive Informed Financial Consent on the day of your surgery?

Answered: 76 Skipped: 1

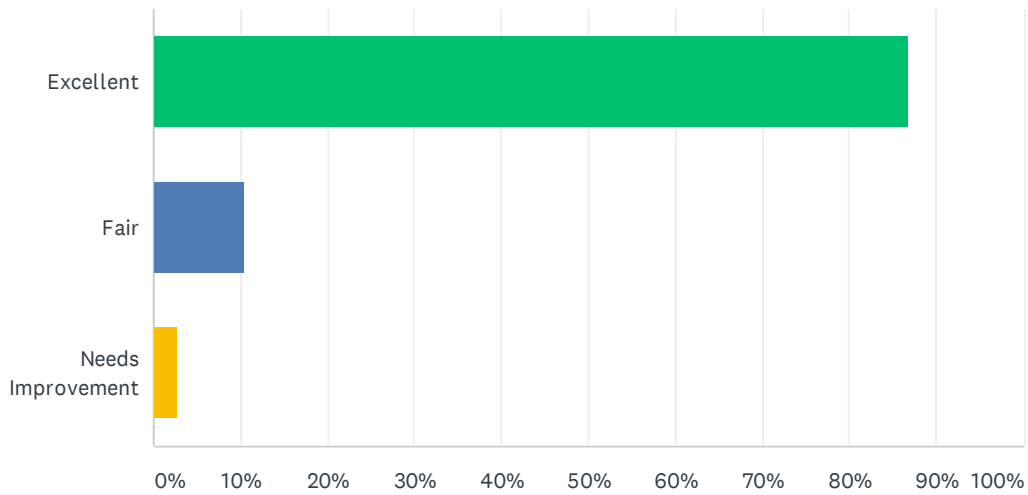


ANSWER CHOICES	RESPONSES
Yes	98.68% 75
No	1.32% 1
TOTAL	76

Q8 How would you rate the refreshments provided?

Answered: 76 Skipped: 1

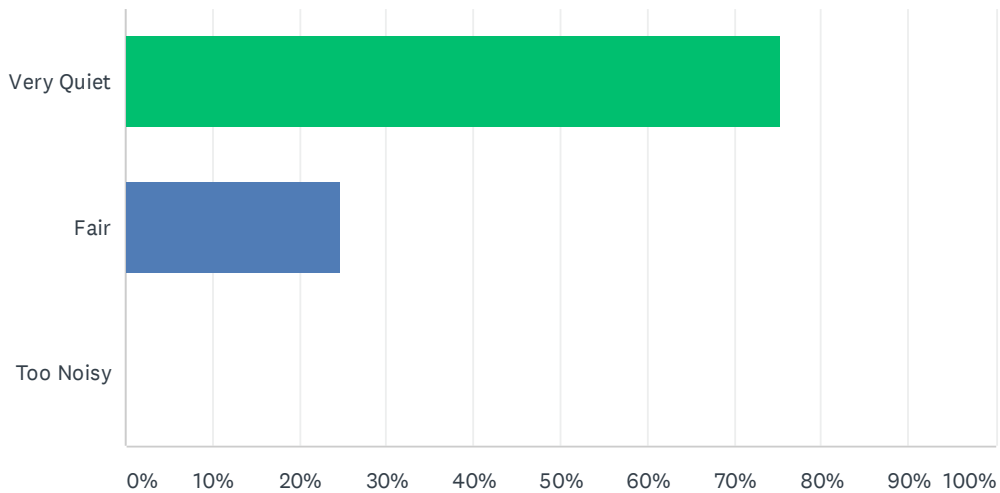
Patient Satisfaction Survey



ANSWER CHOICES	RESPONSES	
Excellent	86.84%	66
Fair	10.53%	8
Needs Improvement	2.63%	2
TOTAL		76

Q9 How would you rate the noise level?

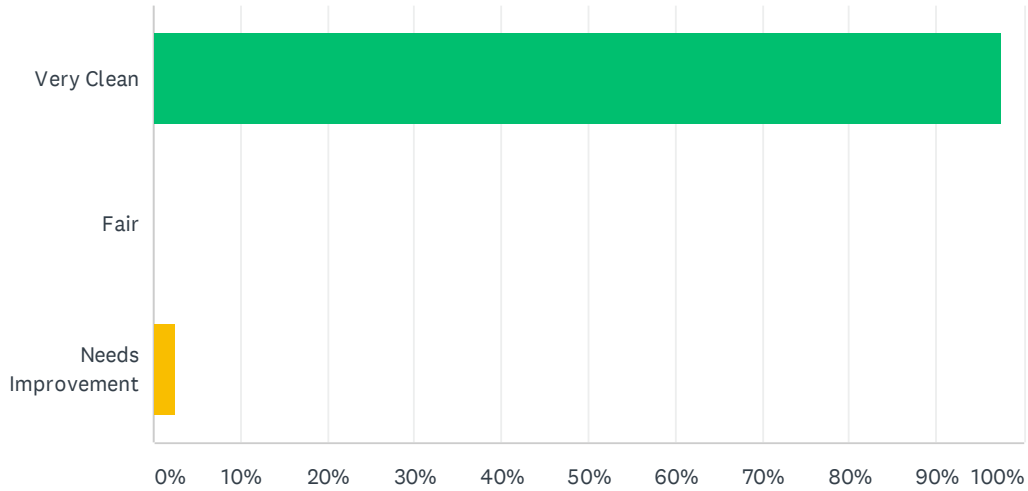
Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very Quiet	75.32%	58
Fair	24.68%	19
Too Noisy	0.00%	0
TOTAL		77

Q10 How would you rate the cleanliness of the environment?

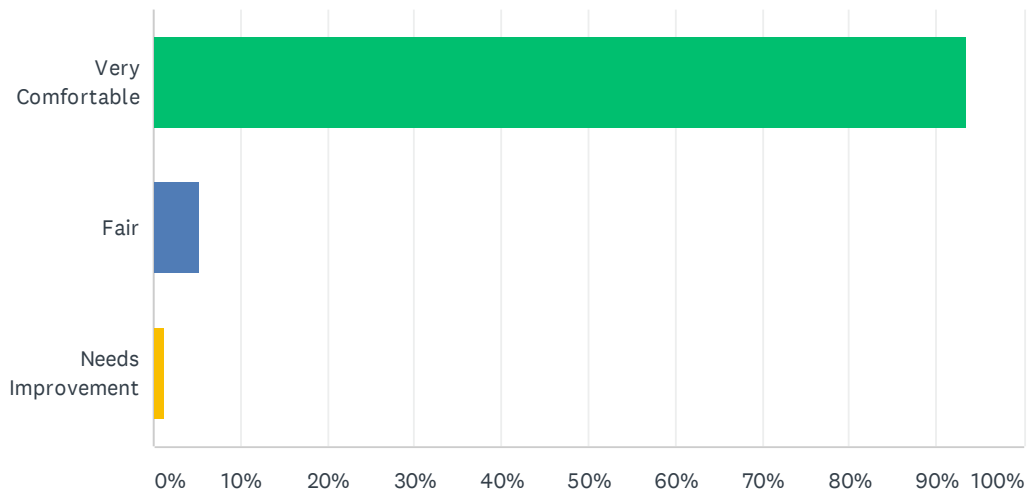
Answered: 77 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very Clean	97.40%	75
Fair	0.00%	0
Needs Improvement	2.60%	2
TOTAL		77

Q11 How would you rate the comfort of the environment?

Answered: 77 Skipped: 0



Patient Satisfaction Survey

ANSWER CHOICES	RESPONSES	
Very Comfortable	93.51%	72
Fair	5.19%	4
Needs Improvement	1.30%	1
TOTAL		77

Q12 What are we doing well?

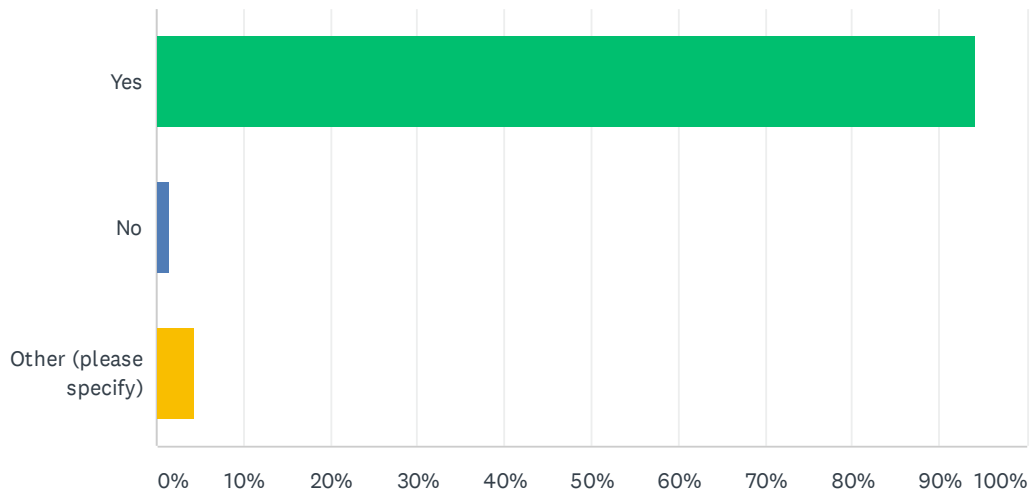
Answered: 51 Skipped: 26

Q13 What could we do better?

Answered: 36 Skipped: 41

Q14 Did we meet your expectations?

Answered: 69 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	94.20%	65
No	1.45%	1
Other (please specify)	4.35%	3
TOTAL		69